

## Data Protection Statement

RHI Magnesita HELP – Verein zur Unterstützung von Arbeitnehmern in Notsituationen, Kranichberggasse 6, 1120 Vienna, Austria (“RHI Magnesita HELP” or “we”) is a charitable organization for the purpose of offering money for persons and/ or direct family members affected by occupational work-related accidents or fatalities outside the requirements of RHI Magnesita as an employer. The scope includes RHI Magnesita, its operating communities, and business partners – for example suppliers, contractors, and customers, and beyond. We will process a limited amount of your personal data. This process is in line with the EU General Data Protection Regulation 2016/679 (“GDPR”) and other relevant national data protection laws.

This data protection statement explains how we collect, store, use, protect and share your personal information that you provide to us and our data processors or that we may otherwise obtain or generate which relates to you.

The users may be notified by RHI Magnesita HELP (data controller) about significant changes to this data protection information. The updated version shall be always available for the users in this portal.

### Data Controller

The data controller of the data processed is RHI Magnesita. Kindly note that RHI Magnesita is part of a group of companies (companies that own or control us, or that are controlled by us).

### Language

This webpage is offered in English and based on our discretion or local requirements, in other languages. This data protection statement is offered in English. In both cases, the English version shall prevail, unless otherwise stated.

### What data do we collect?

Name data	Name and surname
Contact data	Country, email, billing address
Bank data	Bank account details, IBAN, credit card data, bank card mask, expiry date, RUM (unique mandate reference), amount of donation, payment mode, transaction reference
IT working data	IP address, account name ("user name"; for internal IT systems), system internal user ID, connection data (who, when, where), logging information (who, when, what); personal device IDs, system usage tracking information (internal and external users/devices, their company and country), privilege groups / roles / privileges of a user (e.g. regarding functions, organizational units, legal entities)

### Legal basis and processing purposes

The processing of your personal data is necessary for the performance of the services offered on the platform. We will use the personal data provided by you exclusively for the purpose of processing and handling your donation order. In doing so, we rely on our legitimate interests Article 6 (1) f GDPR. Without processing your personal data, we would not be able to process and fulfil your donation order.

We use the company iRaiser Nordic ApS (“iRaiser”) as an external service provider for the technical processing of your donations, which you submit online. To protect the confidentiality and security of your personal data in the best possible way, we have concluded an order processing contract with iRaiser in accordance with Article 28 GDPR

## Data storage and deletion

Personal data provided by you will only be stored by iRaiser as long as necessary for the above-mentioned purposes for which we process the data.

Legal documentation or retention obligations may result in a longer storage period. Your personal data will be deleted after the relevant periods have expired unless there is another legal basis for longer storage in accordance with the GDPR and national applicable legislation.

## Security Measures

We have adopted the due technical and organization measures (TOMs) to protect your data. For instance, data are processed in strict confidence and at any time in pseudonymized format, access is granted only on a need-to-know basis and to persons that are subject to confidentiality agreements. We share the data with external third parties only if this is necessary to provide the platform services or is required by applicable laws. We do not sell your personal data.

## Place of data processing

Your personal data will be primarily processed in the EU/EEA countries. However, we use third party service providers to operate the platform and in exceptional cases they may access your personal data outside the EU/EEA.

Your data may be also accessed by iRaiser selected staff located in a country outside the EU/EEA to provide you with the necessary services, such as handling technical issues. If required by applicable national laws, the data may be stored in full or in part in your country of residence.

The processing of personal data outside the EU/EEA in countries that are not subject to adequacy decisions of the EU is properly protected, for instance by the EU Standard Contractual Clauses or other valid measures.

## What are your data protection rights?

**The right to access** – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that Our Company erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to Our Company's processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have 30 days to respond to you. If you would like to exercise any of these rights, please contact us at [dataprivacy@rhimangesita.com](mailto:dataprivacy@rhimangesita.com)

For any further information, please contact us via [dataprivacy@rhimangesita.com](mailto:dataprivacy@rhimangesita.com).

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